

A PERSONAL WORD

from Michael Gott

November 29, 2012

Douglas Hasty
Orlando Group
1585 Dallas Parkway, Suite 320
Addison, TX 75001

Dear Douglas,

We want to be even more active in saying a word of appreciation for a task well done than we were in pointing out how there were final things that needed to be done on the roofing project on our home.

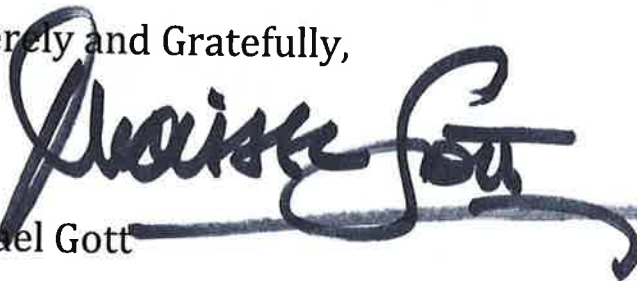
The people you sent here were quality people with a "can-do" attitude. They asked the right questions and did their work with a determination to please us. Thank you! — And we are pleased!

Anything and everything we have done with Bailey Draper always comes to a successful end. We have total confidence in him as a person and as a contractor.

Please remember Bailey Draper is the single reason we made contact with your company and did business with you.

You may use this letter as you choose and to your advantage as a company. You have our total endorsement with a willingness to recommend your work and the thoroughness with which it was done to the end.

Sincerely and Gratefully,

A handwritten signature in dark ink, appearing to read "Michael Gott", with a long horizontal flourish extending to the right.

Michael Gott